

[email from CFO to COO]

This may or may not be something you'd like to use as a testimonial, but it was spontaneous, obviously heartfelt and for what it is worth, I concur completely.

Best Regards,

Jim Pollock
Plasma-Therm LLC
Chief Operating Officer
10050 16th St. N.
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USA

[email from CFO to COO]

Jim,

I love Susan and have total confidence in her abilities, attention to detail and simply getting it right. It seems someone is always screwing up and if you are not watching you end up paying for it. It is nice knowing Susan is on guard. Susan is going above and beyond by handling the 2009 audit, which technically should be handled by *[previous agent]*.

These are the words of the carrier's auditor [to Susan]:

"I apologize for the confusion and delay in getting this information. I am personally quite impressed with your diligence and thank you, as I don't want an incorrect audit floating around with my name on it".

Best Regards,
Andrew

Andrew Raheb
Chief Financial Officer
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